



EMN STAFFING GROUP LTD

RELIABLE. RESOURCEFUL. RESPONSIVE.

FREQUENTLY ASKED QUESTIONS

WHICH AREAS DO YOU COVER?

We offer event staffing services in the Greater London Area.

DO I NEED TO GIVE THE STAFF BREAKS?

As per law, employees must be provided with one 30 minute break if the shift is more than 5 hours.

DO WE HAVE TO BOOK STAFF FOR A MINIMUM PERIOD?

Yes, we have 4 hours minimum booking period. Therefore, if your event is less than 4 hours, we can help you with cleaning and setup before and after the event.

DO WE HAVE TO PAY FOR TRAVEL TIME?

Travel time may apply depending on the requirements of the event and staff availability.

HOW MANY STAFF DO I HIRE FOR THE EVENT?

Our administrative team will be happy to advise on the number of staff required. Our staffing ratios are based on guest count, service style, number of food courses, drink menu and entertainment.

IS A DEPOSIT REQUIRED?

Yes, we require 50% deposit to confirm your booking.

WHAT'S YOUR STAFF STANDARD UNIFORM?

Our staff always looks great. The standard uniform is black leather shoes, black dress pants, long-sleeve white shirt, black tie and black waist apron. If requested otherwise, please let us know.

CAN I ASK MY STAFF TO STAY LONGER ON THE NIGHT?

Our staff know that this business requires flexibility and in most cases will be happy to stay longer, although this will be at their discretion.

WHAT IS YOUR CANCELLATION POLICY?

We require 48 hours' notice from the start of the event to cancel the booking, or 50% deposit will not be refunded. A 10% administrative fee is not-refundable.

SHOULD WE TIP OUR STAFF?

This is up to you, but our staff will surely appreciate if you do.

ARE YOUR STAFF CERTIFIED AND INSURED?

Our company and our employees are insured through Hiscox Insurance Company and Policy Bee, all our waiting staff holds a Level 2 Food and Hygiene Certificat.